

## CG SUPRT FINANCIAL WELLNESS – WHAT’S INCLUDED



### MONEY COACH

- Professional, unbiased, confidential, trustworthy
- Average experience of each coach is 20 years.
- No sales environment - focus is on helping you
- Help with financial goals, challenges, and life events
- Help increase savings, lower debts, improve credit, and decrease financial stress
- Telephonic consultations to save you time and money



### FINANCIAL COACHING TOPICS

- Work with a Money Coach to achieve your goals
- Accountability and follow-up to help you succeed
- Topics are designed and customized to your needs and what’s happening in your life.
- Start with your most pressing concern and work towards your long term financial goals
- Don't have any current financial goals? Your Money Coach will help you develop a road map.



### IDENTITY THEFT PROTECTION SERVICES

- FREE service available
- Continuous 24/7 Identity Monitoring with fraud alerts for suspicious activity to ensure people are not opening fraudulent lines of credit
- Unlimited access to a highly trained Fraud Resolution Specialist™ for assistance with restoring identity



### FINANCIAL EDUCATION

- Formats include on-site classes, monthly webinars and workshops
- Variety of topics offered
- Get answers to your specific questions
- Presented by Money Coaches who specialize in subject matter
- Copy of presentation, handouts and worksheets are available



### PRIVATE MEMBER WEBSITE

- Track all of your finances in one place by using Wallet (PFM software)
- Online interaction with your Money Coach
- Upload and share documents
- Private and confidential
- Access to financial articles, forms, tips, videos, calculators, and more
- Track your financial well-being score over time



### REWARDS PROGRAM (CHANCES TO WIN EVERY MONTH!)

- Wallet: Link an account and create a budget in Wallet for a chance to win a \$50.00 gift card\*
- Boost Your IQ: Attend any class or webinar for a chance to win a \$50.00 gift card\*
- Improve Financial Wellness Score: Retake your financial wellness survey during your 3rd money coaching call for a chance to win a \$100.00 gift card\*

\* Ask your EAPC what level of rewards you are eligible for.

## CG SUPRT FINANCIAL WELLNESS – FAQ

**What is the CG SUPRT Financial Wellness program?** This CG SUPRT program is your new financial wellness program provided by your employer. Starting now, every employee has their own personal, confidential, and unbiased Money Coach as one of their employer funded benefits.

**What will the money coaching program do for me?** Simply put, this program is the most complete financial wellness program available anywhere. The whole purpose of the program is to help employees overcome whatever financial challenges they may be facing and to accomplish any financial goal. Through a trustworthy partnership, members build a strong and secure financial future, increase wealth, and improve net worth.

**What is the difference between a financial advisor and a Money Coach?** While these two terms seem very similar, they are actually quite different. A traditional financial advisor's job is to manage your money for you, make suggestions, and ultimately get paid for doing it. The fees can be based on transactions, commissions, or a number of other factors.

A Money Coach, on the other hand, assists and guides with the end goal of teaching you new habits. They are salaried employees, and unlike most financial professionals, they truly have nothing to sell. Their sole focus is helping employees improve their financial lives through one-on-one confidential and unbiased coaching relationships.

**What subjects can I discuss with my Money Coach?** Subjects include but are not limited to:

Debt	Student Loans	Short Sales	Life/Health Insurance
Credit	Identity Theft	Taxes	and more....
Spending	Divorce	Retirement	
Mortgage	Bankruptcy	Investing	

**Can my spouse/partner join me during consultations?** Of course — and we highly recommend it! Not in the same location? Not a problem. Your Coach can teleconference your spouse/partner into the call.

**How often do I meet with my Money Coach and how long are consultations?** Consultations with your Money Coach are typically thirty minutes in length. Time between consultations varies by individual. On average you will meet with your Money Coach every seven to fourteen days.

**What experience does a Money Coach have?** Our staff of financial professionals has an average of twenty years of relevant professional experience, and each possess multiple certifications from the financial services industry. Designations and accreditations:

Certified Credit Counselor	EA (Enrolled Agent)
Certified Tax Coach™	Fair Credit Reporting Act (FCRA Certification)
CDFA™ (Certified Divorce Financial Analyst®)	FRS™ (Fraud Resolution Specialist™)
CFEd® (Certified Financial Educator®)	CCRR® (Certified Credit Report Reviewer)
CFP® PROFESSIONAL (CERTIFIED FINANCIAL PLANNER™ PROFESSIONAL)	CITRMS® (Certified Identity Theft Risk Management Specialist®)
CMPS® (Certified Mortgage Planning Specialist)	AFC® (Accredited Financial Counselor®)
CPA (Certified Public Accountant)	CCRS™ (Certified Credit Repair Specialist™)
CRTP (CTEC California Registered Tax Preparer)	CCFS™ (Certified College Funding Specialist™)
CSA (Certified Senior Advisor®)	Education Loan Analyst™

**When is my Money Coach available to talk?** Mon - Fri: 6:00 a.m. - 8:00 p.m. PST

**Is my information kept confidential?** Yes, we do not sell or share your information with third parties.

**How do I get started?** Call 1-855-CG SUPRT (247-8778) or visit [cgsuprt.mysecureadvantage.com](https://cgsuprt.mysecureadvantage.com).